

OPERATOR COMMUNICATIONS, INC.  
dba Oncor Communications, Inc. (OCI)

ARIZONA C.C. TARIFF NO. 3  
ORIGINAL TITLE PAGE

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TELECOMMUNICATIONS SERVICES TARIFF

ORIGINAL

REGULATIONS AND SCHEDULE OF CHARGES APPLYING TO CUSTOMIZED  
TELECOMMUNICATIONS SERVICES PROVIDED BY  
OPERATOR COMMUNICATIONS, INC.,  
dba Oncor Communications, Inc. (OCI)  
BETWEEN VARIOUS LOCATIONS WITHIN  
THE STATE OF ARIZONA

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ISSUED: April 6, 1998

EFFECTIVE: May 6, 1998

BY: John Arena, Vice President/Controller  
OPERATOR COMMUNICATIONS, INC.  
dba Oncor Communications, Inc. (OCI)  
3530 FOREST LANE, SUITE 200  
DALLAS, TEXAS 75234

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OPERATOR COMMUNICATIONS, INC.  
dba Oncor Communications, Inc. (OCI)

ARIZONA C.C. TARIFF NO. 3  
ORIGINAL PAGE NO. 1

TELECOMMUNICATIONS SERVICES TARIFF

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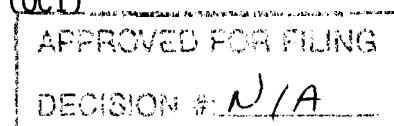
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EXPLANATION OF SYMBOLS

|   |   |
|---|---|
| C | To signify changed regulation                                   |
| D | To signify discontinued rate or regulation                      |
| I | To signify increased rate                                       |
| N | To signify new rate or regulation                               |
| R | To signify reduced rate   |
| S | To signify reissued matter                                      |
| T | To signify a change in text but no change in rate or regulation |
| M | To signify matter relocated without change                      |
| Z | To signify a correction   |

CONTACT INFORMATION

Customer complaints, bill inquiry:

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Regulatory Affairs  
3530 Forest Lane, Suite 200  
Dallas, Texas 75234  
**1-800-864-7711**  
(214) **902-3922**

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TELECOMMUNICATIONS SERVICES TARIFF.

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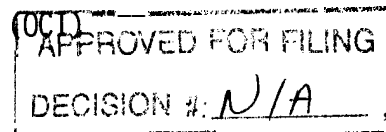
APPLICATION OF TARIFF

THIS TARIFF CONTAINS THE REGULATIONS AND RATES APPLICABLE TO  
INTRASTATE INTERLATA TELECOMMUNICATIONS SERVICES WITHIN THE  
STATE OF ARIZONA, AS PROVIDED BY  
OPERATOR COMMUNICATIONS, INC.,  
dba Oncor Communications, Inc. (OCI)

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION A. DEFINITION OF TERMS

For the purpose of this tariff, the following definitions shall apply, unless the context clearly indicates otherwise:

Called Station

Denotes the terminating point of a call (i.e., the called telephone number).

Calling Card

Represents a special card assigned by the local exchange company which enables an End User to bill telephone calls to his or her local telco account.

Carrier Recognized Holidays

The Company recognizes the following holidays: Thanksgiving Day, Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Memorial Day, Labor Day; or on resulting legal holidays when Christmas, New Year's Day, or Independence Day fall on dates other than December 25, January 1, or July 4, respectively. Evening rates apply on such holidays -less a lower rate would normally apply.

Collect Call

Denotes a billing arrangement by which the charge for a call may be reversed, provided the charge is accepted at the called station.

Company

Operator Communications, Inc. dba Oncor Communications, Inc. (OCI)

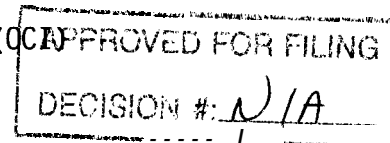
Direct Dialed Calling Card Service

Denotes a calling arrangement whereby the End User, through the use of a Calling Card, enters his billing information directly into the phone and completes the call without the assistance of a "live" operator.

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TELECOMMUNICATIONS SERVICES TARIFF

SECTION A. DEFINITION OF TERMS (Continued)

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End User

**Denotes** a person who places calls and/or accepts charges for calls utilizing the Company's services. The End User may or may not be directly responsible for payment of call charges, depending upon the payment method selected by the End User.

LATA

Local Access and Transport Area ("LATA") denotes a geographic area established for the administration of telecommunications service.

Local Exchange Company

A company which furnishes local exchange telephone service.

Major Commercial Credit Card

A universally accepted charge card. Mastercard and VISA are examples of major commercial credit cards.

Operator Dialed Surcharge

A surcharge which applies to Operator Station-to-Station and Person-to-Person Service rated calls when the End User dials the Company operator and requests the operator to dial the called station. The surcharge applies in addition to any applicable operator service charges. The surcharge does not apply to: (a) calls where an End User cannot otherwise dial the call, due to defective equipment or trouble on the Company's network; (b) calls in which a Company operator places a call for a calling party who identifies himself or herself as being handicapped and unable to dial the call because of his or her handicap; (c) calls for which the Company does not have the technical capability to impose the surcharge such as certain coin sent paid, hotel or motel sent paid and time and charges calls; or (d) calling card calls.

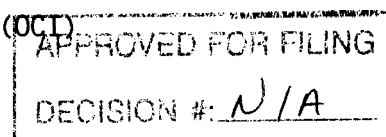
Operator Handling Charge

A charge applied to operator assisted calls processed by the Company requiring the assistance of a Company operator (automated or "live"). This charge may vary depending upon the type of service selected by the End User (i.e., collect call, person-to-person call, direct dialed calling card call, etc.).

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**TELECOMMUNICATIONS SERVICE TARIFF.**

ORIGINAL

SECTION A. DEFINITION OF TERMS (Continued)

**Operator Station-to-Station Service**

Denotes a calling arrangement whereby the completion of the call, or a request for any information or assistance relating to billing or charges for such call, requires the assistance of a "live" Company operator (e.g., collect, third party,). This class of service does not apply to operator services used with the Direct Dialed Calling Card Service.

**Person-to-Person Service**

Denotes a calling arrangement whereby the person originating the call specifies to a Company operator a person to be reached, or individual with whom to be connected, a particular mobile station to be reached through a miscellaneous common carrier operator, or a particular station, department, or office to be reached through a private branch exchange (PBX) attendant.

**Special Promotional Offering**

Special discounts or modifications of its regular service offerings which the Company may, from time to time, offer to its customers for a particular service.

**Subscriber**

Denotes any individual, corporation, partnership, association, joint stock company, trust corporation, interexchange carrier, governmental agency, or any other entity which subscribes to the services offered in this tariff. "Subscriber" is not to be confused with the term "End User", as defined herein.

**Subscriber Surcharge**

A separate charge of up to \$1.00, collected by the Company on behalf of its subscribers, is applicable to operator assisted calls placed from subscriber locations.

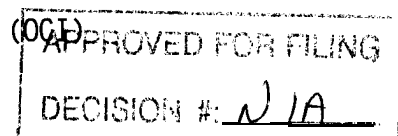
**Third Party Billing**

Denotes a payment arrangement which allows an End User to assign billing of a call to a telephone number which is different from the calling or called telephone numbers.

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION B. RULES AND REGULATIONS

1. UNDERTAKING OF THE CARRIER

- a. Customized Communications Service consists of the furnishing for the use of End Users of facilities or services for the transmission of intrastate communications within the State of Arizona. The Company shall comply with the provisions of A.A.C. R14-2-1001, et seq, governing alternative operator service providers. Except as otherwise provided herein, all service offerings anticipate the provision of operator assistance as part of the offering. The Company services are identified by the Company's name and other company specific recordings or statements presented at the beginning and end of each call and when the Company contacts the party to be billed for the call, if that person is not the End User. The Company's service will provide the necessary routing of intrastate intraLATA calls to local exchange telephone companies.
- b. The services provided by the Company enable subscribers to offer operator assisted services to End Users. Payment of charges set forth in this tariff are the responsibility of the End User, unless billed to a third party number or Bulk Transmission services, as described in Section D., of this tariff.

2. LIMITATIONS

- a. Service is offered subject to the availability of facilities and the provisions of this tariff.
- b. The Company reserves the right to discontinue furnishing service, upon 30 days written notice, when necessitated by conditions beyond its control or upon 20 days written notice when the subscriber is using the service in violation of the provisions of this tariff, or in violation of law.
- c. The Company reserves the right to refuse service to an End User due to insufficient billing information: invalid telephone numbers, major commercial credit cards, or calling card numbers; or refusal of the End User to accept billing. The Company shall not accept calling cards for billing purposes if it is unable to validate the card.

3. ADDITIONAL TERMS AND CONDITIONS OF SERVICE

- a. The Company subscribers shall not block access to the local exchange operator serving the exchange from which the call is made or block access to other telecommunications utilities.

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION B. RULES AND REGULATIONS (Continued)

3. ADDITIONAL TERMS AND CONDITIONS OF SERVICE (Continued)

- b. Other than public pay stations serviced by the Company which are labeled by the local telephone company, an aggregator acquiring operator services from the Company who, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises for placing operator assisted telephone calls must post and display any tent cards or stickers supplied by the Company by placing said material on or near the subscriber's telephone equipment used to access the Company's services. The posted and displayed information shall include: (i) the Company's name, address, and toll-free telephone number; (ii) a written disclosure that the Company's rates, operator service charges and location-specific surcharges apply for all operator-assisted calls; (iii) a statement that interLATA calls made with calling cards, including IXC cards, may be carried by the Company; (iv) dialing instructions; (v) a toll-free number for billing inquiries; (vi) a description of complaint procedures; and (vii) that End Users have a right to obtain access to the interexchange carrier of their choice.
- c. Failure by the Company's subscriber to provide service in accordance with the terms and conditions set forth in Section B.3., or in accordance with applicable law, shall subject subscribers to termination under Section B.2.b., above.
- d. The Company offers 24 hour assistance to consumers with questions regarding billing options, collection procedures, and other general inquiries. Actual complaints (as opposed to inquiries) reach the Company in three ways: directly, through the billing entity, and through regulatory agencies. When an inquiry or dispute reaches the Company directly, it is handled by our Billing Inquiry Department. The Billing Inquiry Department will explain the Company's rates and services to the caller. The Billing Inquiry Department has the authority to rerate the call or remove the call completely from the customer's bill. End users may call the Company's Billing Inquiry Department by dialing the Company's 800 number which is posted at the phone or on the end user's phone bill. If the dispute is handled by a billing entity, such as a Bell Operating Company or independent telephone company, the entity also has the authority to adjust a bill for a caller. The entity generally contacts the Company for adjustment authority or concerns.

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SECTION B. RULES AND REGULATIONS (Continued)

3. ADDITIONAL TERMS AND CONDITIONS OF SERVICE (Continued)

If the Company receives a complaint through a regulatory agency, it is handled both by the Billing Inquiry Department and the Company's Regulatory Affairs Department. The nature of the complaint is researched and a written response is sent to both the complainant and the regulatory agency. The Company provides a toll free 800 number for callers to reach the Billing Inquiry Department. The Company's 800 number (800-999-5152), as well as the address for the Federal Communications Commission's Consumer Enforcement Division are provided via a posted notification on the phones for which the Company provides operator services.

- e. The Company shall ensure that each of its telephones presubscribed to the Company allows the consumer to use 800 and 950 access code numbers, or any other access code number, to obtain access to the provider of operator services desired by the consumer, at no charge. Failure of the aggregator to comply with this provision shall be grounds for suspension of commission and surcharge payments as to any of aggregator's telephones with respect to which such failure occurs and continuation, or termination of service, at the sole discretion of the Company.
- f. The Company does not engage in call splashing unless the consumer requests to be transferred to another provider of operator services. Transfer of calls to other carriers is provided at no charge. When transfers are not possible, the consumer is informed that the call cannot be completed and that the preferred carrier may be reached by an access code or toll-free customer service number.

4. LIABILITY

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the transmission occurring in the course of furnishing service and not caused by the negligence of the subscriber or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the End User for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission occurs.

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SECTION B. RULES AND REGULATIONS (Continued)

4. LIABILITY (Continued)

- b. The Company shall be indemnified and held harmless by the subscriber against:
- i. claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's channels: and
  - ii. patent infringement claims arising from combining or connecting the Company's furnished channels with apparatus and systems of the subscriber: and
  - iii. all other claims arising out of any act or omission of the subscriber in connection with any service provided by the Company.
- c. The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- d. The Company does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The subscriber indemnifies and holds the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the subscriber or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- e. The subscriber indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the subscriber or by any other party or persons, for any personal injury to, or death of, any person or persons, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such equipment where such installation, operations, failure to operate, maintenance, condition, location, or use is not the direct result of the Company's negligence.

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**TELECOMMUNICATIONS SERVICES TARIFF**

**ORIGINAL**

SECTION B. RULES AND REGULATIONS (Continued)

4. LIABILITY (Continued)

- f. The Company is not liable for any defacement of, or damage to, the premises of a subscriber resulting from the furnishing of services or the attachment of instruments, apparatus, and associated wiring furnished by the Company on such subscriber's premises or by the installation or removal thereof, when such defacement or damage is not the result of the Company's negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company without written authorization.
- g. The subscriber is responsible for taking all necessary legal steps for interconnecting the subscriber-provided terminal equipment or communications systems with the Company's facilities or services. The subscriber shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- h. The subscriber shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, and signal level for the intended use of the subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to End Users. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate and/or intrastate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices.

If the subscriber fails to maintain the equipment and/or system properly, with resulting imminent harm to the Company's equipment, personnel, or the quality of service to End Users, the Company may, upon written notice, require the use of protective equipment at the subscriber's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the subscriber's service.

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SECTION B. RULES AND REGULATIONS (Continued)

5. USE OF SERVICE

- a. Services **provided** under this tariff may be used only by the subscriber in furnishing authorized communications services offered to End Users. Service furnished by the Company may be used for one or more of the following:
- i. for the transmission of communications by the subscriber.
  - ii. for the transmission of communications to **or** from an End User, as defined herein.
  - iii. for the transmission of communications to or from an End User of another common carrier, in which the common carrier has subscribed to the Company's communications services.
- b. Service furnished by the Company may be arranged for use of End Users. Payment for the Company's service in such instances is the ultimate responsibility of the End User, depending on the billing method requested. Payment arrangements are mutually agreed upon by the Company and the End User prior to the completion of a telephone call. Calls are initially routed to a Company operator or equipment which identifies the Company. The End User then selects a billing method in accordance with his or her preference. Either a "live" Company operator obtains the appropriate billing information or the End User enters the billing information directly. The call will then be completed.
- c. Service furnished by the Company shall not be used for any unlawful purpose.

6. PAYMENT ARRANGEMENTS

- a. The End User is responsible for payment of all charges for services furnished by the Company except for Bulk Transmission services as described in Section D., of this tariff.
- b. Any governmental assessments, fees, license, or other similar taxes or fees imposed upon the Company shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's tariff. The Company shall add to the bill of the End User an amount sufficient to recover any such tax or fee.

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TELECOMSERVICES TARIFF

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SECTION B. RULES AND REGULATIONS (Continued)

6. PAYMENT ARRANGEMENTS (Continued)

- c. Billing will be payable upon receipt. Bills are delinquent if not paid within thirty (30) days. Disconnection of local service for the non-payment of intrastate interLATA operator service usage charges, operator service charges and surcharges, by End Users, shall be permitted only in accordance with the procedures set forth in A.A.C. R14-2-509.
- d. The Company will provide a full refund of any charge levied for an uncomplete call; and the Company's billing agents shall be prohibited from billing for calls which occur more than 60 days prior to the billing date.

7. ALLOWANCE FOR INTERRUPTIONS

The following section will apply for credit allowance for interruptions, except as otherwise provided for in this tariff.

- a. Credits for interruption of services will be allowed on a minute for minute basis or, at the End User's option, a replacement call will be provided.

8. INTERCONNECTION WITH OTHER CARRIERS

- a. Service furnished by the Company may be connected with services or facilities of another carrier. Such interconnection may be made at a Company Terminal or Entrance Site, at a terminal of another carrier, or at the premises of a subscriber or other authorized user. Service furnished by the Company is not part of a joint undertaking with such other carriers.
- b. Service furnished by the Company may be connected with the facilities or services of other carriers under the terms and conditions of the other carriers' tariffs applicable to such connections.
- c. For verification of calling cards issued by other companies, the Company will employ reasonable calling card verification procedures that are acceptable to the companies issuing the calling cards.

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES

1. CLASSES OF SERVICE

Service is offered on the following bases and at the rates reflected in C.4 of this tariff:

- a. Direct Dialed Calling Card Service as defined herein.
- b. Operator Station-to-Station Service as defined herein. Calls charged to a major commercial credit card will be billed as station-to-station service, unless person-to-person applies.
- c. Person-to-Person Service as defined herein.
  - i. If, after the telephone, Miscellaneous Common Carrier Mobile Radio System, or PBX system called is reached, and while the connection remains established, the person originating the call requests, or agrees to talk to, any person other than the person specified, or to any other person or mobile unit to be reached through a miscellaneous common carrier operator, or to any other station, department, or office to be reached through a PBX attendant, the classification of the call remains Person-to-Person.
  - ii. When a person originating a call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as Person-to-Person.

2. TIMING OF MESSAGES

- a. On all Station-to-Station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone.
- b. On Person-to-Person calls, chargeable time begins when the connection is established between the calling person and the particular person or station specified or an agreed alternate.

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

2. TIMING OF MESSAGES (Continued)

- c. **Chargeable** time ends when the calling telephone "hangs up" thereby releasing the network connection.
- d. The minimum length of a message for billing purposes is sixty seconds.
- e. The Company will not knowingly charge End Users for uncompleted calls and agrees to utilize answer supervision where available from the local exchange company. Where answer supervision is not available, the Company will utilize an industry-accepted timing surrogate. In the event an End User is inadvertently billed for an uncompleted call, upon notice, the Company will promptly delete such charges from the End User's bill.
- f. The Company will place emergency calls in the quickest possible manner to the appropriate local emergency service provider at no charge.

3. RATE AND CHARGE APPLICATION

a. Initial Period and Additional Period Rates

- i. For Direct Dialed Calling Card, Operator Station-to-Station, and Person-to-Person Services, the initial period rates are for telephone connections of one minute or any fraction thereof.
- ii. The charge for the initial period is the initial period billing rate applicable for the time period in which the message connect time occurs.
- iii. On Direct Dialed Calling Card, Operator Station-to-Station and Person-to-Person Services, an operator handling charge applies in addition to the appropriate initial and additional period rates.
- iv. Additional period rates for all classes of service are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial period. Additional period rates are the same for all classes of service and are governed by the time at which each additional minute begins.

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

3. RATE AND CHARGE APPLICATION (Continued)

a. Initial Period and Additional Period Rates

- v. Rate quotes are available, free of charge, from the Company operator at the End User's request. Rate quotes include charges for the first minute, each additional minute, and operator surcharge.
- vi Adjustments, when appropriate, are applied by deducting minutes from the call termination time.

b. Time Periods and Discounts

- i. Day, Evening and Night/Weekend rates apply to the initial periods for all classes of service, and to additional periods for all messages.
- ii. The time at which the connection is established governs the application of Day, Evening and Night/Weekend rates. On Carrier Recognized Holidays evening rates apply unless a lower rate would normally apply.
- iii. Time of day discounts are expressed as a reduction of the charge calculated at the rates for the initial minute and the additional minutes.
  - (a) The discount, as specified in Section C.4., following, is computed separately for charges in each time period, if the call includes more than one time period, and the results then totalled.
  - (b) Discounts do not apply to any operator surcharge which is added to the resulting total.
  - (c) When application of the discount results in a fractional charge, the amount will be rounded up to the nearest cent.

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TELECOMMUNICATIONS SERVICES TARIFF

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

3. RATE AND CHARGE APPLICATION (Continued)

b. Time Periods and Discounts (Continued)

The following time of day discounts apply to intrastate calls:

|                |   |
|----------------|---|
| Day:           | 8AM - 5PM Monday through Friday                                   |
| Evening:       | 5PM - 11PM Monday through Friday                                  |
| Night/Weekend: | 11PM - 8AM Monday through Friday<br>all hours Saturday and Sunday |

c. Collection of Charges

Upon request, charges may be billed:

- i. Against or collected from the called number, i.e., charges are reversed if the charges are accepted at the called station:
- ii. To a Calling Card:
- iii. To a Major Commercial Credit Card for which the Company has entered into a billing and collection agreement;
- iv. To a third telephone number, i.e., billed to a telephone number other than the calling or called numbers. A charge may not be billed to a coin telephone: or

d. Billing

- i. All customer bills rendered by the Company or on the Company's behalf by other billing entities which have multi-carrier billing capabilities, shall identify the Company as the carrier of the calls being billed.
- ii. Bills rendered by the Company or on the Company's behalf by other billing entities shall only contain charges based upon the Company's tariffed rates.

e. Directory Assistance

Calls placed to Directory Assistance with the assistance of an operator are billed at a flat rate of \$1.50 per call.

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

4. RATE SCHEDULES

- a. This section sets forth the rates and charges applicable to the Company's operator service offering. The intercity mileage between the originating and terminating points of each call is used to determine the applicable per minute rate step to be applied to each call carried by the Company. Calls are measured and billed in 1-minute increments; fractional minutes of use are rounded up to the next full minute.

INTRASTATE RATE SCHEDULE

Operator Station Service - Calling Card, Collect, Third Party,  
and Person-to-Person

| Rate Mileage |                   |               |                   |               |                   |               |
|--------------|-------------------|---------------|-------------------|---------------|-------------------|---------------|
|              | DAY               |               | EVENING           |               | NIGHT/WEEKEND     |               |
|              | RATE              | PERIOD        | RATE              | PERIOD        | RATE              | PERIOD        |
|              | Initial<br>Minute | Each<br>Add'l | Initial<br>Minute | Each<br>Add'l | Initial<br>Minute | Each<br>Add'l |
| 0-10         | \$.2900           | \$.1500       | \$.1700           | \$.0900       | 6.1200            | \$.0600       |
| 11-22        | .3900             | .2100         | .2300             | .1300         | .1700             | .0800         |
| 23-55        | .4500             | .2700         | .3100             | .2100         | .2000             | .1300         |
| 56-124       | .5200             | .3300         | .3100             | .2400         | .2300             | .1500         |
| 125-292      | .5300             | .3800         | .3300             | .2600         | .2400             | .1800         |
| 293-Over     | .5800             | .3800         | .3400             | .2700         | .2600             | .1800         |

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SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

4. PATE SCHEDULES (Continued)

b. Operator Surcharges

Calls placed within the State of Arizona will be subject to operator surcharges. These charges apply on a per call basis and will be included with usage charges on the End User's monthly invoice for services.

|                                      |        |
|--------------------------------------|--------|
| Direct Dialed Calling Card. . . . .  | \$0.80 |
| Operator Station-to-Station. . . . . | 1.75   |
| Person-to-Person. . . . .            | 3.50   |
| Operator Dialed Surcharge . . . . .  | 1.50   |

c. Subscriber Surcharges

A separate charge of up to \$1.00, collected by the Company on behalf of its subscribers, is applicable to operator assisted calls placed from subscriber locations.

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TELECOMMUNICATIONS SERVICES TARIFF

SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

5. RATE MILEAGE DETERMINATION

For the purpose of determining airline mileage, vertical and horizontal grid-lines have been established across the United States and Canada. The spacing between adjacent vertical grid-lines and between horizontal grid-lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. A vertical (V) and a horizontal (H) coordinate is computed for each local exchange company primary serving office or serving office from its latitude and longitude location by use of appropriate map-projection equations. A pair of V&H coordinates locates a primary serving office or serving office for determining airline mileage, at a particular intersection of an established vertical grid-line with an established horizontal grid-line. The distance between any two primary serving offices or serving offices is the airline mileage computed as explained below.

**To determine the rate distance between any two primary serving offices or serving offices proceed as follows:**

- a. Obtain the "V" and "H" coordinates for each local exchange company primary serving office or serving office.
- b. Obtain the differences between the "V" coordinates of the two primary serving offices or serving offices. Obtain the difference between the "H" coordinates.

**NOTE: The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.**

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ARIZONA C.C. TARIFF NO. 3  
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TELECOMMUNICATIONS SERVICES TARIFF

SECTION C. OPERATOR SERVICE CLASSIFICATIONS AND RATES (Continued)

5. RATE MILEAGE DETERMINATION (Continued)

- c. Square each difference obtained in 2., preceding.
- d. Add the squares of the "V" difference and the "H" difference obtained in 3. above.
- e. Divide the sum of the squares obtained in 4. above by 10.
- f. Obtain the square root of the result obtained in 5. above. This is the interexchange rate distance in miles. (Fractional miles are rounded to the next higher mile).

Example:

The mileage distance between Phoenix and Tucson, Arizona is calculated as follows:

Formula: 
$$\sqrt{\frac{(9130-6758)^2 + (9340-6458)^2}{10}}$$

Distance = 116 miles.

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**TELECOMMUNICATIONS SERVICES TARIFF**

**SECTION D. OTHER SERVICES**

**1. BULK TRANSMISSION SERVICE**

- a. Bulk Transmission Service is a custom switched telecommunications service that offers outward dialed station calling to the Company's subscriber locations. This service is a flat-rated bulk service in which the Company's subscriber is billed on a monthly basis for usage at the per minute rates set forth below.
- b. Bulk Transmission Service is available only in equal access exchange offices that are equipped to accept the Company's carrier identification code. Calls placed under this service arrangement shall not utilize the assistance of a Company operator. Obtaining access to this service is the responsibility of the subscriber; access is offered by the serving Local Exchange Company.
- c. Calls are measured and billed in one minute increments; fractional minutes of use are rounded up to the next full minute. Call detail reports are available upon request for pay telephone subscribers at an additional charge of \$25.00 per invoice.
- d. Subscribers will be billed directly by the Company for this service. The Company will not bill any End User for the use of this service. Bill format may be adjusted by the subscriber on an individual case basis, at no cost to the subscriber.
- e. Service furnished by the Company shall not be used for any unlawful purpose. Subscribers shall comply with all federal, state and local laws, rules or regulations regarding the provisioning of this service.

**(1) OPTION 1**

|                          |                     |
|--------------------------|---------------------|
| Less than 500 minutes    | \$0.2000 per minute |
| 501 - 900 minutes        | \$0.2000 per minute |
| Greater than 900 minutes | \$0.2000 per minute |

**(2) OPTION 2**

Rate: \$0.2000 per minute

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